

Electronic Documentation for Community Based Human **Service Providers**

Modules Include:

- Mobile Apps
- Scheduling/ Electronic Visit Verification
- Secure Communications
- **Health Tracking Forms & Reports**
- **Individual Plans & Treatment Plans**
- Business Intelligence Dashboards
- Attendance, Billing & Utilization
- Incident Reports

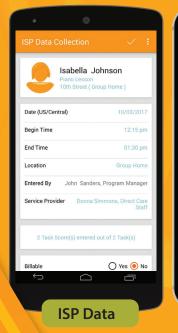


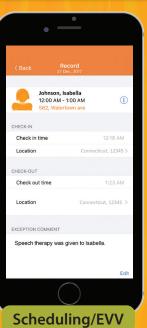




Use Therap to securely document and communicate information in real-time using mobile devices, tablets or laptops







Benefits of using Therap

- Manage accreditations
- Increase program performance
- Improve quality assurance

Service Planning and Progress Tracking

- Service planning and progress tracking
- Create individualized goals and objectives
- Track services and goals on a daily basis
- Track logs against support plans and service authorizations
- Generate billing information directly from service or attendance logs
- Track service utilization
- Generate progress reports, graphs and time logs for any period of time

Mobile Application

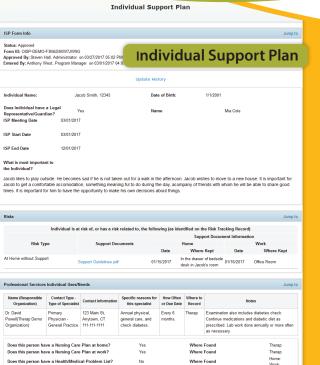
- Web-Based access from mobile devices with standard browsers
- Therap mobile app consists of ISP Data, MAR, T-Log and Password Reset modules

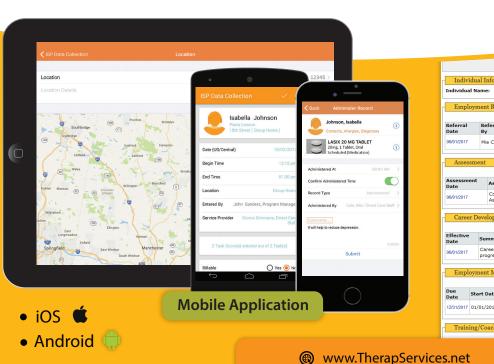
With the Therap mobile app staff members can now enter daily logs and document medications from remote locations for individuals receiving community based supports and services.

Mobile ISP Data

The ISP Data feature enables users to collect service data by entering date, duration of contact, task scores, comments and GPS location. Billable services can be specified.

- Remotely collect service data
- Verify visits using GPS location
- Take photographs as part of documentation
- View service data from a convenient location







Vocational Programs/ Employment History

Therap's data collection tool can be used to track progress on a regular basis for individuals who are participating in a variety of Vocational and Employment Services.

From the data collected at source, users can do the following:

- Customizable tasks and scoring methods
- Measure goals and objectives for each defined task in a program
- Track coaching and job development
- Identify a 'Billable Service' and automatically calculate and generate billing units from data
- Track non-billable service time for individuals
- Specialized reports
- Attach external files and images

Business Intelligence

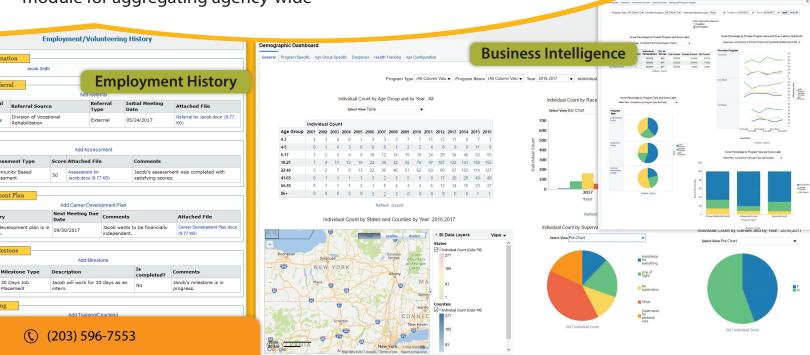
Therap has introduced the Business Intelligence module for aggregating agency-wide

data and serving meaningful reports for various modules, that allow for identification of trends, execution of quality assurance activities, and assessment of overall agency performance in supporting individuals.

Data Driven Outcomes (DDO) Dashboard

The DDO Dashboard provides outcomes trends on ISP Data. Providers are able to compare outcome data for provider directed domains. Data may be filtered by program, individual, domain, and service provider, and can be analyzed at the provider, program, individual, or oversight level.

- Statistical representation of outcome data from the Data Driven Outcomes (DDO) module
- Aggregate outcome data of individuals to track progress
- Ability to add weighted values to individuals' ISP Programs and generate trends





Electronic Documentation for Community Based and Human Service Providers

Scheduling/ Electronic Visit Verification

The module has been designed to meet the needs of states and providers who need to build staff schedules (especially for in-home and community based services), track staff hours, monitor individual service allocation and meet the upcoming federal EVV requirements.

Schedules can be built using a drag and drop calendar allowing the scheduler to get a view of multiple staff and multiple individuals in an intuitive and clean user interface. The schedule is based on Service Authorizations and can track how many hours are being scheduled per day or week based on the service or the staff.

Scheduling

- Calendar based schedule building
- Individual or Program based schedules
- Service and limits are coordinated with Service Authorizations Utilization
- Locations can be geolocated and mapped
- Multiple views for scheduler, staff, individuals
- Monthly, weekly, or daily view options
- Copy entire schedules (or parts) to a new day/week/month

Electronic Visit Verification (EVV)

- Primary check-in/out via Therap mobile app (iOS and Android) - includes GPS location
- Check-in/out optional in the regular Therap web application
- Designed to meet CMS rules



Electronic Billing Solution

Therap's Electronic Billing modules assist providers in submitting claims to the MCO, private insurance, Medicaid and Medicare. When users create new claims or update existing ones, the invoices are available to them in PDF format.

- Track service authorizations
- Configure algorithms for specific units
- Document attendance, link from service data logs
- Create and send professional claims for individuals and